



For the Mikmaq Nations - WMA Website

International SOS

Integrated Health & Emergency Service

Barry Croft – General Manager Canada
Strategic Partnerships and Sustainability

WORLDWIDE REACH. HUMAN TOUCH.

AGENDA

- Who We Are & Our Purpose
- Medical Services
- Indigenous Engagement



WHO WE ARE

ACTIONABLE INSIGHTS & UNPARALLELED SERVICES

International SOS is the world's leading health, wellness, and emergency services company:

- Our purpose is to help you save lives and protect all people from health threats
- Our Partnership with Clients and Communities help fulfil their Duty of Care responsibilities, while empowering them to be resilient and self-reliant
- A private company founded and still managed by Doctors (since 1985)



FACTS & FIGURES

Intl. SOS works alongside the World Health Organization and Johns Hopkins Medicine



53
CLINICS



26
ASSISTANCE
CENTRES



1,000
REMOTE &
WORKPLACE SITES



1,200
MEDICAL & SECURITY EVACUATION
& REPATRIATION ACTIVITIES



200+
FULL-TIME SECURITY
SPECIALISTS WITH FURTHER
400 SECURITY PARTNERS



104,400
PROVIDERS IN OUR GLOBAL
ASSISTANCE NETWORK
Hospitals, physicians, security
specialists, ambulances,
travel assistance and more.



We care for clients across
the globe, from more than

1,200 LOCATIONS IN **90** COUNTRIES



FACTS & FIGURES

PROTECTING & SAVING LIVES



NUMEROUS
PARTNERSHIPS
AND JV WITH
CANADIAN INDIGENOUS
COMMUNITIES

CANADA



**CANADIAN
RESPONSE
CENTRE**



30 000
CLIENT EMPLOYEES
SUPPORTED
BY OUR STAFF



500
MEDICAL AND
RESCUE
PROFESSIONALS



170
MEDICAL AND
RESCUE UNITS

ISSUES FACED AT REMOTE WORKSITES IN CANADA



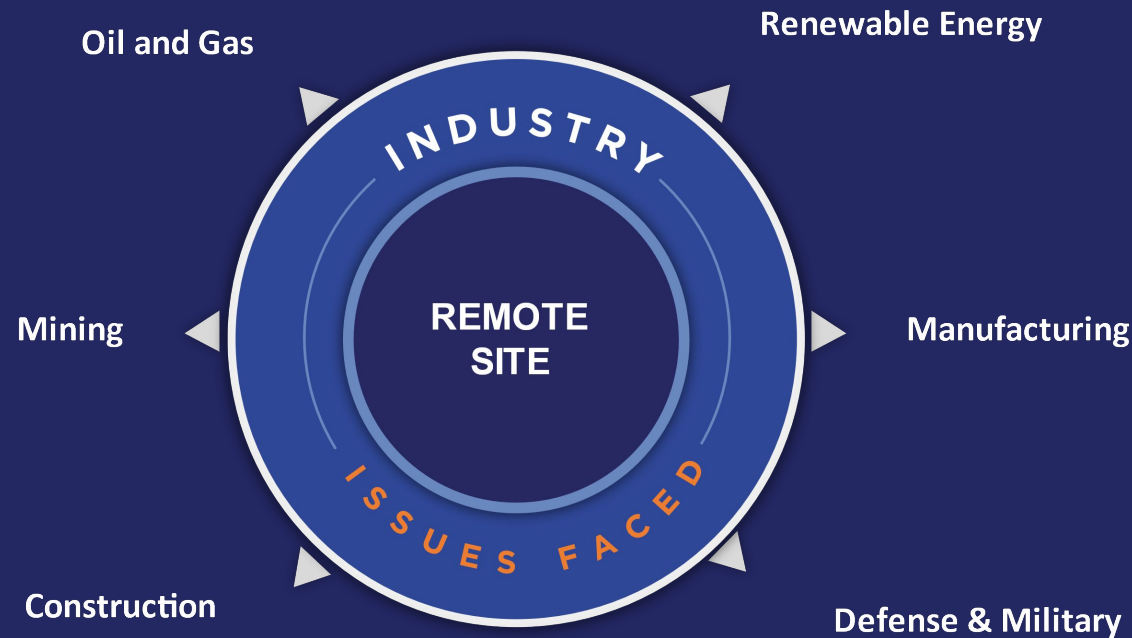
Limited access to healthcare facilities

Operations in remote and challenging terrains

Occupational hazards and accidents

Frequent accidents and injuries on-site

Lack of immediate medical response and treatment availability



High-risk work environment

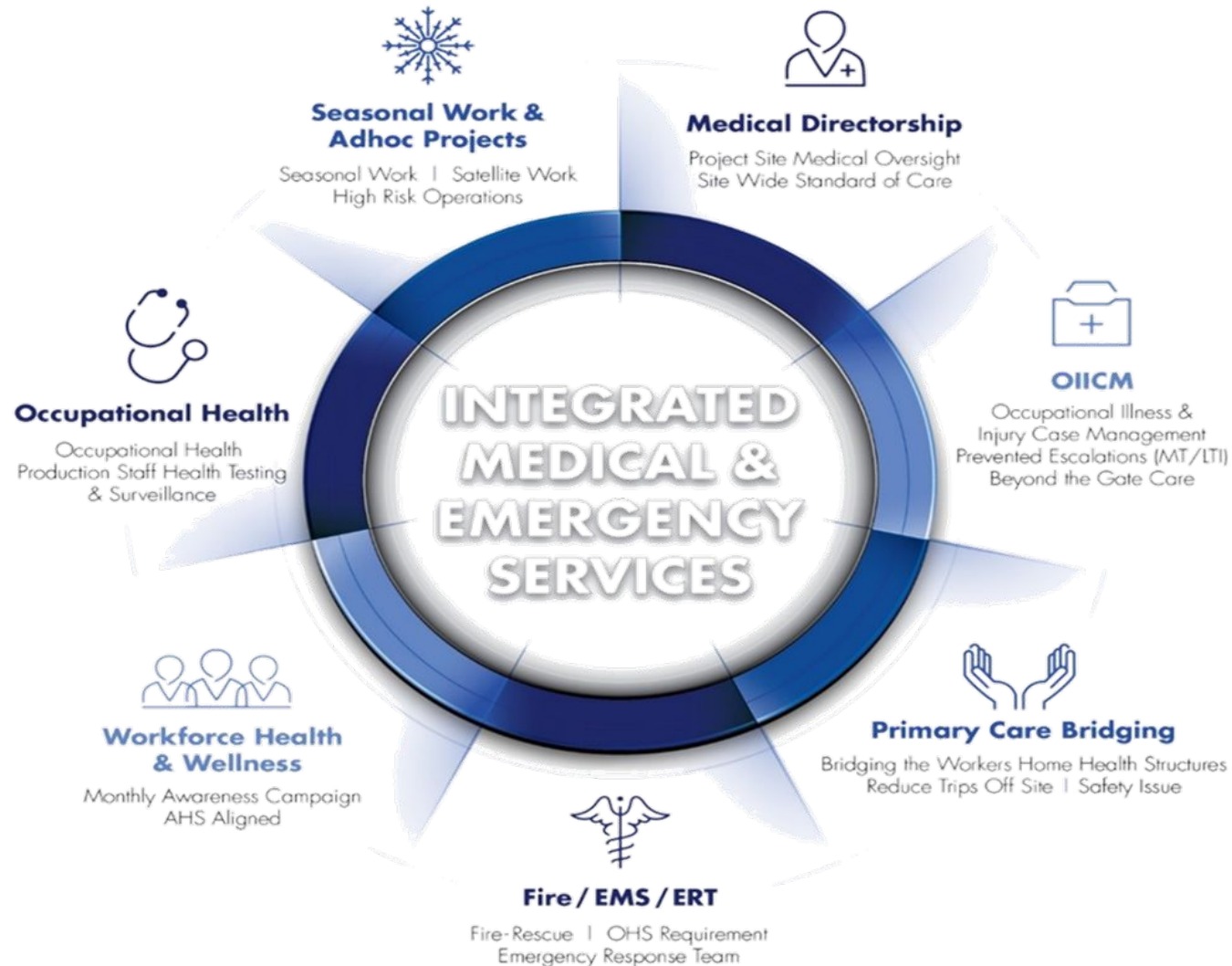
Lack of emergency response and evacuation coordination

Reduced wellbeing and productivity

Deployments involve conflict zones or remote areas

Requirement to address health and wellbeing of military personnel

Scope of Service



INTEGRATED HEALTH & EMERGENCY SERVICES



Staffing



Dedicated Operations & Centralised Management



HR, Administration & Legal



Medical Supply Services



Medical Clinics



Fire, EMS, ERT



Indigenous Partnerships



Workforce Health & Wellness



Regional Response Centre



Medical Response Centre

Customizable solutions to help you deliver in your needs:

- ❖ Clinical Supervision (by NP, backed by Physicians)
- ❖ Advanced Reporting capabilities
- ❖ 24/7 remote support
- ❖ Medical Evacuation Response Plan (MERP)
- ❖ Tele-Health
- ❖ Virtual MedSite Support
- ❖ Increase your level of support from an ACP to an NP
- ❖ Case Management
- ❖ Mental Health Support *



24/7
MEDICAL
RESPONSE CENTER
OCCUPATIONAL
HEALTH



WORLDWIDE REACH.
HUMAN TOUCH.

[internationalsos.com](https://www.internationalsos.com)



Indigenous Partners



INDIGENOUS RELATIONSHIP BUILDING - PRIORITY WITH INTERNATIONAL SOS!

- Our Indigenous Commitment is clear in our mandate:
- *International SOS will be aware of all Indigenous Communities in the areas of which we work. Through joint partnerships, we will foster new relationships and nurture current ones. With a goal of enhancing Indigenous opportunities and improving the communities' well-being, we will remain an industry leader in "Positive Partnerships."*
- Intl. SOS currently has 37 Indigenous JVs across Canada
 - Extremely proud of these partnerships - very selective
 - One has been a JV partner for 17 years
 - Many successes and \$ millions shared
- **PROUD PARTNER OF THE MIKMAQ NATIONS!**



4 COMPONENTS TO A PROSPEROUS JV

- 1) Training and Employment – Capacity Building
- 2) Working with Existing Indigenous Companies and Local Companies
- 3) Being Involved in the Community
- 4) Sharing Revenue and Opportunities

**For more information please contact
Barrycroft@internationalsos.com*



Coeur - Silvertip Mine

On-Site Medical Services



CHALLENGE

- Managing the Occupational Health & Safety of a high-risk remote site with over 400 workers
- Lack of access to public health for primary physician access
- Developing relations with local communities



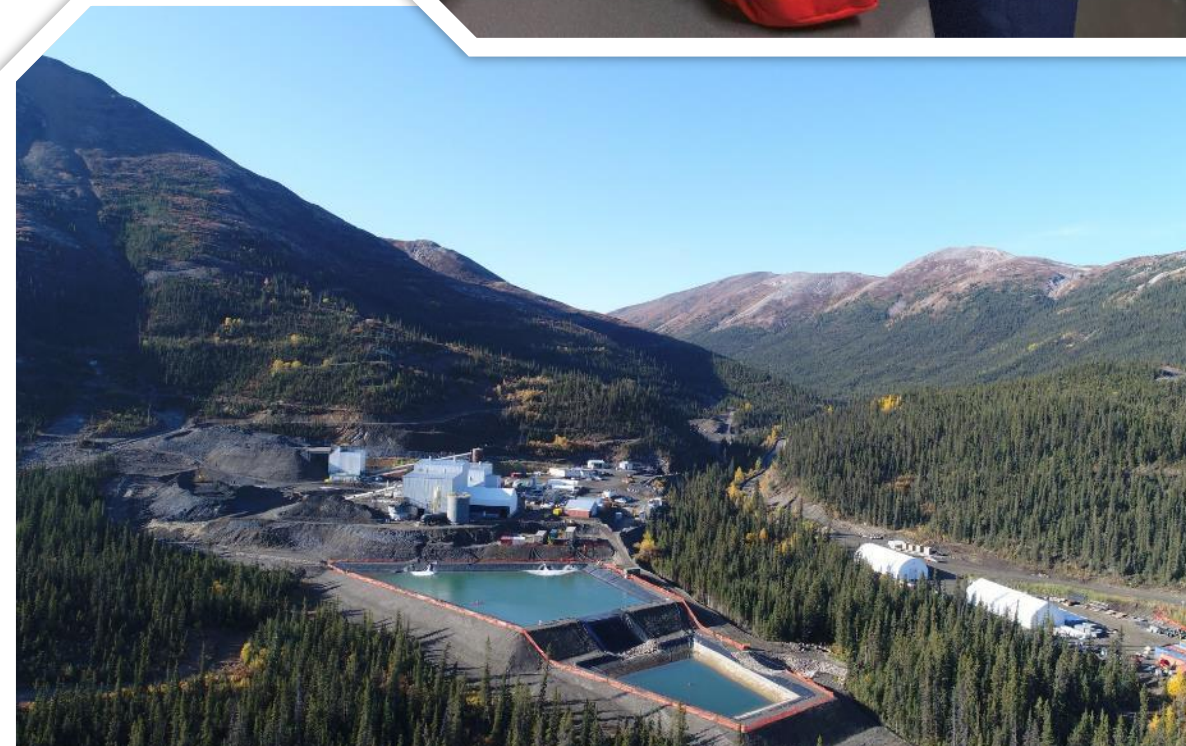
SOLUTION

- Permanent On-Site Remote Certified Registered Nurse provides direct emergency trauma and medical support.
- Medical Directorship to determine site-specific best practices, as well as available 24/7 for emergency escalation and oversight
- Virtual Physiotherapy and Injury Management Specialist consultations



RESULT / IMPACT

- 3 years On-Site service contracted with option to extend
- Exceptional medical access for site workers despite remote conditions
- Discussions about site operations and inclusion grew the relationship with local Indigenous Communities, building a mutual bond of respect and recognition





Seabridge Gold - KSM

On-Site Medical Services

KSM MINING ULC
A SUBSIDIARY OF SEABRIDGE GOLD INC.



CHALLENGE

- Managing the Occupational Health & Safety of a high-risk remote site with over 200 workers
 - Lack of access to public health for primary physician access
 - Developing relations with local communities
 - Establish Health & Medical procedures to ensure safety in remote location
-
- Permanent On-Site ACP, PCP and OFAIIIs to provide direct emergency trauma and medical support
 - Response Centre and Medical Directorship to determine site-specific best practices, as well as available 24/7 for emergency escalation and oversight
 - Virtual Primary Care for Remote office locations to support staff health requirements - Telehealth



SOLUTION



RESULT / IMPACT

- On-Site service contract for “Early Works” phase with intent to support future phases
- Exceptional medical access for site workers despite remote conditions
- Partnership local Indigenous Communities – Treaty Creek Limited Partnership (Tahltan, Nisga’a)
- Partnership with local Indigenous medical service company





CHALLENGE

- 4,000 remote site workers who needed access to healthcare
- Provide healthcare without impacting the public health system
- Partnership with local communities
- Emergency Services

SOLUTION

Emergency Medical, Fire/ERT, COVID Testing program at Camp Medical Clinic & Emergency Response Facility

Nurse Practitioner	ERT Lead / Captain
Registered Nurse	PCP/FF
ACP	EMR/FF x 3
PCP	PCP/FF- Night
ACP x 2 – Nights	EMR - Night

IMPACT

- Haisla / International SOS JV solution
- 5Years of Service at LNG Canada Site
- Long term employees who know the site
- Contract renewals
- Awarded Contractor of the Year in 2022

SOME WORK PICS

